

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
2007-SKM-AQ-2493 / 2007-SKM-AE-1260

Initial certification date:
02, May, 2007 (9001)
07, April, 2000 (14001)

Valid:
31, May, 2016 - 31, May, 2019

This is to certify that the management system of

Coor Service Management Holding AB (publ)

Knarrarnäsgatan 7, 164 99, KISTA, Sweden

and the organization as mentioned in the appendix accompanying this certificate

has been found to conform to the Management System standards:

ISO 9001:2015/ ISO 14001:2015

This certificate is valid for the following scope:

Operating, managing, developing and making our customer´s service operations more efficient so that, over time, these operations provide optimal support to the customer´s core business.

Place and date:
Solna, 10, May, 2016

For the issuing office:
**DNV GL - Business Assurance
Box 6046/Hemvärnsgatan 9, 171 06,
Solna, Sweden**



1053
ISO/IEC 17021

Ann-Louise Pått
Management Representative

Certificate No: 2007-SKM-AQ-2493 / 2007-SKM-AE-1260
Place and date: Solna, 10, May, 2016

Appendix to Certificate

Coor Service Management Holding AB (publ)

The following organizational units are included in the certification

(sites below refer to location of regional head offices managing the services):

Site Name	Site Address	Site Scope
Coor Service Management Holding AB (publ)	Panterschipstraat 181/005, 9000, GENT, Belgium	Operating, managing, developing and making our customer's service operations more efficient so that, over time, these operations provide optimal support to the customer's core business
Coor Service Management Holding AB (publ)	Bregnerødvej 1333D, 3460, Birkerød, Denmark	Operating, managing, developing and making our customer's service operations more efficient so that, over time, these operations provide optimal support to the customer's core business
Coor Service Management Holding AB (publ)	Tekniikantie 4B, 02150 ESPOO, Finland	Operating, managing, developing and making our customer's service operations more efficient so that, over time, these operations provide optimal support to the customer's core business
Coor Service Management Holding AB (publ)	Vollsveien 6, 1366 LYSAKER, Norway	Operating, managing, developing and making our customer's service operations more efficient so that, over time, these operations provide optimal support to the customer's core business
Coor Service Management Holding AB (publ)	Knarrarnäsgatan 7, 164 99, KISTA, Sweden	Operating, managing, developing and making our customer's service operations more efficient so that, over time, these operations provide optimal support to the customer's core business