## Q1 Report 2019

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May, 2019

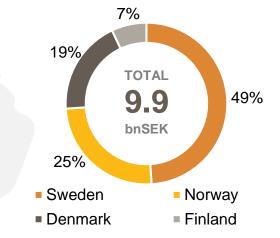




#### Coor is the Nordic market leader in IFM

- Tailored customer proposition **SERVICE** with **IQ**
- Workplace services, property services and strategic advisory services
- Both self-delivery and subcontracting





#### TURNOVER BY CONTRACT TYPE



Note: All figures are Q1 2019 LTM and excludes Damage Service



# The year starts strong with growth in all dimensions – turnover, result and cash flow

| KEY TARGETS        | Q1 2019 | Q1 2018 | LTM  | MID-LONG TERM   |
|--------------------|---------|---------|------|---|
| Organic<br>Growth  | 10%     | 10%     | 10%  | <b>4-5%</b><br>Organic net sales growth<br>over a business cycle            |
| Acquired<br>Growth | 7%      | 4%      | 10%  | N/A   |
| EBITA-<br>Margin   | 5.2%    | 5.4%    | 5.1% | <b>~5.5%</b><br>Adjusted EBITA margin                                       |
| Cash<br>Conversion | 108%    | 80%     | 108% | <b>&gt;90%</b><br>( <i>Adj EBITDA</i> – <i>CAPEX</i><br>– ΔWC) / Adj EBITDA |
| Leverage           | 2.2x    | 2.2x    | 2.2x | <b>&lt;3.0x</b><br>Net debt / Adjusted EBITDA LTM                           |



#### Business highlights Q1



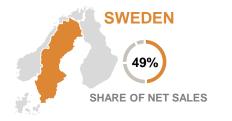
#### **BUSINESS HIGHLIGHTS Q1**

- Large IFM agreements ramp up
  - Storebrand (Norway)
  - NKS (Sweden)
- Extension and significant expansion of IFM contract with Danish Police
- Steady stream of small and mid-sized contracts signed in all countries
- Successful refinancing completed Bond issue significantly oversubscribed



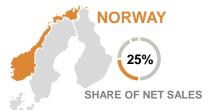


## Country by country





- Continued growth vs. tough comparables, driven by NKS, high variable volumes and new SME contracts
- Margin effect from Ericsson extension, variable volumes and contract starts



|                 | Q1 19 | LTM  |
|-----------------|-------|------|
| Organic Growth  | 9%    | 14%  |
| Acquired Growth | 8%    | 9%   |
| EBITA Margin    | 5.8%  | 6.3% |

- Organic growth from solid flow of project volumes in existing contracts and new contract with Storebrand
- Acquisition of West; adds +8% growth together with OBOS, performance and synergy realization in line with plan
- Negative margin impact from a large cleaning contract



DENMARK

19%

4.1%

4.4%

- Continued significant organic growth from new SMEcontracts, project volumes and Copenhagen Municipality
- Acquisition of Elite Miljø adds +39% growth

**EBITA Margin** 

 Margin improvement vs. Q1 LY from realized synergies and significantly less snow



|                 | Q1 19 | LTM  |
|-----------------|-------|------|
| Organic Growth  | 13%   | 16%  |
| Acquired Growth | n/a   | n/a  |
| EBITA Margin    | 0.7%  | 1.4% |

- Significant growth from new SME contracts, despite closure of Ericsson Finland and Estonia
- Profitable despite a seasonally weak quarter



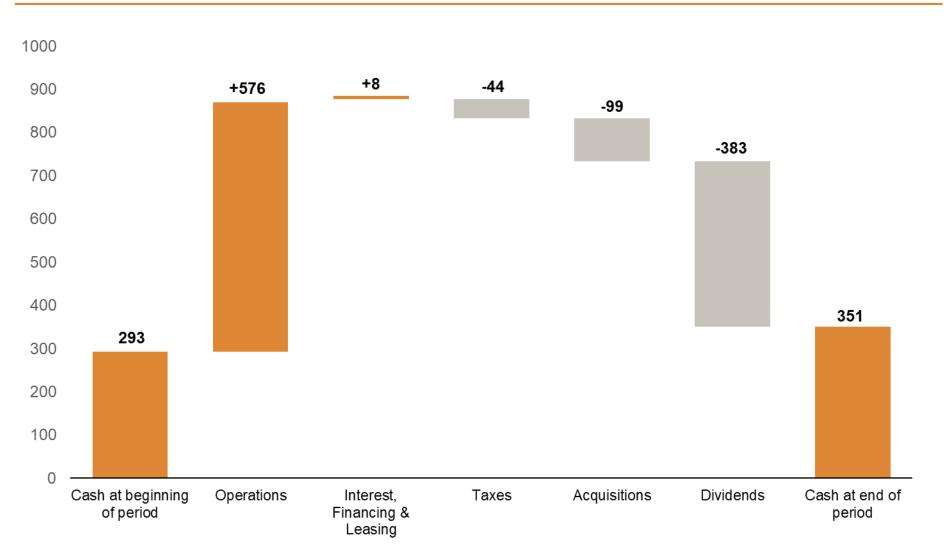
#### Profit & Loss Statement

| P&L                   |       | Q1    |       | LTM   | FY    |
|-----------------------|-------|-------|-------|-------|-------|
| (SEK m)               | 2019  | 2018  | Chg.  | Q1    | 2018  |
| Net sales             | 2 535 | 2 127 | 407   | 9 896 | 9 489 |
| Adjusted EBITA        | 131   | 115   | 16    | 505   | 490   |
| Adjusted EBITA margin | 5,2%  | 5,4%  | -0,2% | 5,1%  | 5,2%  |
|                       |       |       |       |       |       |
| EBIT                  | 77    | 57    | 20    | 239   | 219   |
|                       |       |       |       |       |       |
| Financial net         | -21   | -33   | 12    | -50   | -62   |
| Income tax expense    | -13   | -7    | -6    | -59   | -53   |
| Net income            | 43    | 17    | 25    | 129   | 104   |
|                       |       |       |       |       |       |
| Add-back amortization | 45    | 40    | 5     | 181   | 176   |
| Adjusted Net income   | 88    | 57    | 31    | 310   | 280   |



## Cash flow

#### CASH FLOW LTM Q1 2019





#### Cash Flow

|                                |      | Q1   |                 | LTM  | FY   |
|--------------------------------|------|------|-----------------|------|------|
| (SEKm)                         | 2019 | 2018 | Chg.            | Q1   | 2018 |
| Adjusted EBITDA                | 177  | 130  | 47              | 605  | 558  |
| Capex                          | -13  | -22  | <b>-</b> 7<br>9 | -75  | -84  |
| Changes in working capital     | -1   | -153 | 153             | 126  | -27  |
| Adjusted operating cash flow   | 164  | -45  | 209             | 656  | 447  |
| Cash conversion (%)            | 92%  | -35% | 127%            | 108% | 80%  |
| Other operating items          | -50  | -39  | -11             | -192 | -182 |
| Cash flow from operations      | 114  | -85  | 198             | 464  | 265  |
| Cash flow from investments     | 0    | -337 | 337             | -99  | -436 |
| Cash flow from financing       | -220 | -22  | -198            | -312 | -114 |
| Total cash flow                | -106 | -444 | 338             | 53   | -285 |
| Total cash flow excl. dividend | -106 | -444 | 338             | 436  | 98   |



**Balance Sheet** 

|                     | Mar   | March |       |  |
|---------------------|-------|-------|-------|--|
| (SEK m)             | 2019  | 2018  | 2018  |  |
| Net Working Capital | -652  | -500  | -626  |  |
| NWC, % of NS (LTM)  | -6,6% | -6,3% | -6,6% |  |
| Equity/Assets Ratio | 34%   | 40%   | 33%   |  |
| Cash                | 351   | 293   | 435   |  |
| Net debt            | 1 535 | 1 119 | 1 318 |  |
| Leverage            | 2,21x | 2,18x | 2,36x |  |



#### P&L Impact IFRS 16

|                   | LTM Q1 19<br>Reported | PF Effects<br>IFRS | LTM Q1 2019<br>Proforma |
|-------------------|-----------------------|--------------------|-------------------------|
| Adjusted EBITA    | 505                   | 4                  | 510                     |
| Depreciation      | 100                   | 85                 | 185                     |
| Adjusted EBITDA   | 605                   | 89                 | 695                     |
| Net Financials    | -50                   | -8                 | -58                     |
| Profit before tax | 188                   | -4                 | 185                     |
| Тах               | -59                   | 1                  | -58                     |
| Net Profit        | 129                   | -3                 | 127                     |



## Summary Q1 2019









# SERVICE with IQ

