



Interim Report January–September 2019

Third quarter of 2019

- Net sales increased by 5 per cent in the third quarter to SEK **2,490** (2,369) million. Organic growth was 5 per cent and growth from acquisitions 0 per cent, while foreign exchange effects accounted for 1 per cent of the increase.
- Adjusted EBITA increased by 25 per cent to SEK **127** (102) million and the operating margin was **5.1** (4.3) per cent.
- EBIT was SEK **70** (37) million. Profit after tax was SEK **40** (22) million.
- Earnings per share were SEK **0.4** (0.2).
- Operating cash flow was SEK **118** (54) million.

The period January–September 2019

- Net sales for the full period increased by 10 per cent and amounted to SEK **7,581** (6,876) million. Organic growth was 6 per cent and growth from acquisitions 3 per cent, while foreign exchange effects accounted for 1 per cent of the increase.
- Adjusted EBITA increased by 12 percent to SEK **398** (355) million. The operating margin was **5.2** (5.2) per cent.
- EBIT was SEK **224** (164) million. Profit after tax was SEK **127** (62) million.
- Earnings per share were SEK **1.3** (0.6).
- Operating cash flow was SEK **280** (71) million.

” ***Substantial increase in operating profit, strong cash flow and acquisition of Norrlands Miljövärd***

Mikael Stöhr,
President and CEO, Coor

| GROUP EARNINGS SUMMARY | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--------------------------|---------|-------|---------|-------|---------|-----------|
| (SEK m) | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Net sales | 2,490 | 2,369 | 7,581 | 6,876 | 10,194 | 9,489 |
| Organic growth, % | 5 | 10 | 6 | 11 | 7 | 10 |
| Acquired growth, % | 0 | 13 | 3 | 9 | 5 | 10 |
| FX effects, % | 1 | 5 | 1 | 3 | 2 | 3 |
| Adjusted EBITA | 127 | 102 | 398 | 355 | 533 | 490 |
| Adjusted EBITA margin, % | 5.1 | 4.3 | 5.2 | 5.2 | 5.2 | 5.2 |
| EBIT | 70 | 37 | 224 | 164 | 279 | 219 |
| Income for the period | 40 | 22 | 127 | 62 | 170 | 104 |
| Operating cash flow | 118 | 54 | 280 | 71 | 563 | 354 |
| Earnings per share, SEK | 0.4 | 0.2 | 1.3 | 0.6 | 1.8 | 1.1 |

See page 26 for definitions and calculations of key performance indicators. Non-recurring items are presented in Note 3.

CEO's comments

Substantial increase in operating profit, strong cash flow and acquisition of Norrlands Miljövård

Coor's operating profit improved 25 per cent in the third quarter of the year. Operating profit improved in all Nordic countries. The earnings improvement and reduced working capital are also fuelling a strong cash flow, with a cash conversion of 105 per cent over the past 12 months. The acquisition of Norrlands Miljövård was completed on 31 October and the company will thus be consolidated in Coor as of November this year.

Stable growth

During the third quarter, Coor delivered growth of 5 per cent and grew in all Nordic countries, except Finland.

Activities in the Nordic FM market remained stable in terms of small and medium-sized contracts as well as major IFM procurements.

During the quarter, the extended and expanded contract with the Danish Police and Public Prosecution Service commenced. The preparations for the start of the contract with the Swedish retail chain ICA are fully under way ahead of the delivery start in November.

Directly after the end of the quarter, we also extended a number of major, important contracts with Volvo Cars in Sweden, Aker Solutions in Norway and Velux in Denmark. These extended contracts represent combined annual volumes of nearly SEK 500 million. We are very grateful for the confidence that these and other customers continue to show in Coor as they allow us to take responsibility for their future FM deliveries.

Through the acquisition of Norrlands Miljövård, which was announced in September, Coor is gaining a national presence in Sweden. Norrlands Miljövård has increased our knowledge and expertise in cleaning and, with its 15 operational centres from Gävle in the south to Kiruna in the north, the company has a healthy geographic spread in northern Sweden. We are now seeing favourable exposure opportunities for Coor's entire service offering to customers in northern Sweden where Coor has had limited operations to date.

Increased operating profit and improved margins

During the third quarter, Coor delivers an operating profit of SEK 127 (102) million, corresponding to an earnings increase of 25 per cent.

All Nordic countries increase their operating profit and all countries except Denmark demonstrates improved margins. The largest effect of efficiency enhancements in extended and newly initiated contracts can be seen in Sweden, which showed a strong margin improvement in the quarter. As reported earlier, it normally takes Coor a number of months after the start of new or renegotiated contracts to work through and enhance the efficiency of the new or re-started delivery.

During the quarter, we also saw improved margins on variable volumes compared with the year-earlier period.

However, a significant share of the earnings growth and margin improvement in the quarter was the result of our continuous efficiency-enhancement work.

Strong cash flow

Stable cash flow is a central factor for us at Coor. The strong operating cash flow over the past 12 months was fuelled by a reduction in working capital through improved processes in previously acquired units and reduced investment requirements after implemented contract start-ups.

Overall, this meant that, after the third quarter, the cash conversion for the past 12 months amounted to 105 (82) per cent.

A favourable outlook

We are seeing strong interest and favourable demand in the market as well as interesting business opportunities throughout the Nordic region. We believe our prospects to achieve growth, profitability and cash flow over time in line with our targets are good.

Stockholm, 7 November 2019

Mikael Stöhr
President and CEO, Coor



Group performance

Net sales and operating profit

| CONSOLIDATED (SEK m) | Jul-Sep | | Jan-Sep | |
|---------------------------|---------|-------|---------|-------|
| | 2019 | 2018 | 2019 | 2018 |
| Net sales | 2,490 | 2,369 | 7,581 | 6,876 |
| Organic growth, % | 5 | 10 | 6 | 11 |
| Acquired growth, % | 0 | 13 | 3 | 9 |
| FX effects, % | 1 | 5 | 1 | 3 |
| Adjusted EBITA | 127 | 102 | 398 | 355 |
| Adjusted EBITA margin, % | 5.1 | 4.3 | 5.2 | 5.2 |
| EBIT | 70 | 37 | 224 | 164 |
| EBIT margin, % | 2.8 | 1.6 | 3.0 | 2.4 |
| Number of employees (FTE) | 8,814 | 8,766 | 8,814 | 8,766 |

Third quarter (July–September)

Organic growth for the quarter was 5 per cent. This growth derived mainly from Sweden and Norway, but Denmark also made a positive contribution. Variable volumes remain at high levels, but are not increasing at

the same pace as previously. There was no acquired growth during the quarter.

Operating profit (adjusted EBITA) increased by 25 per cent to SEK 127 (102) million. The operating margin for the quarter improved year-on-year and amounted to 5.1 (4.3) per cent. The increase in operating profit was driven mainly by Sweden, which was also the most important reason for the margin improvement.

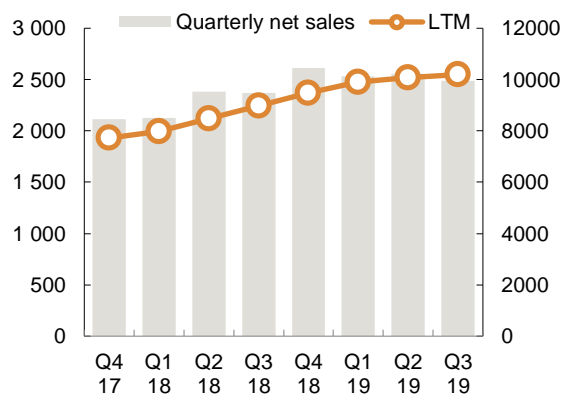
EBIT was SEK 70 (37) million. In addition to the increase in operating profit, items affecting comparability declined since the integration of the acquisitions in the preceding year has now been completed.

Full period (January–September)

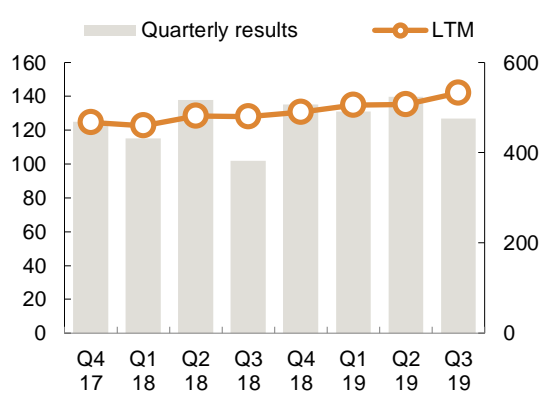
During the January–September period, organic growth was 6 per cent and growth from acquisitions was 3 per cent. Operating profit (adjusted EBITA) increased by 12 per cent to SEK 398 (355) million. The operating margin was unchanged year-on-year and amounted to 5.2 (5.2) per cent.

EBIT was SEK 224 (164) million. In addition to the increase in operating profit, items affecting comparability declined.

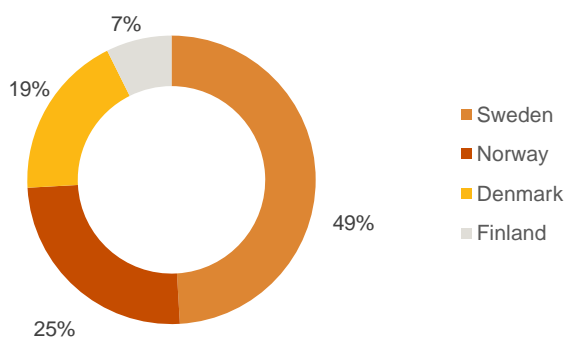
NET SALES (SEK m)



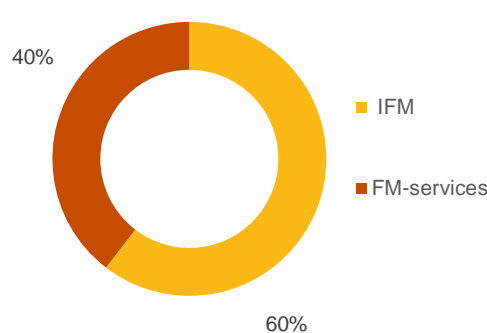
ADJUSTED EBITA (SEK m)



NET SALES BY COUNTRY, LTM, Q3 2019



NET SALES BY TYPE OF CONTRACT, LTM, Q3 2019



Financial net and profit after tax

| FINANCIAL NET (SEK m) | Jan–Sep | |
|---|------------|------------|
| | 2019 | 2018 |
| Net interest, excl leasing | -33 | -30 |
| Net interest, leasing | -8 | 0 |
| Borrowing costs | -3 | -2 |
| Other | -5 | -5 |
| Total excl exchange rate differences | -48 | -37 |
| Exchange rate differences | -6 | -30 |
| Total | -54 | -67 |

Net financial items for the January–September period improved by SEK 13 million compared with the year-earlier period, primarily as a result of lower translation differences on loans in foreign currency. Coor refinanced its earlier bank loans in January 2019 and currently only has loans in SEK. Accordingly, Coor will have no significant exchange rate differences for the time being. The change in net interest compared with the year-earlier period is attributable to the increase in liabilities related to completed acquisitions. In conjunction with the transition to IFRS 16, interest expenses related to leases had a negative effect on net financial items; for further information regarding the effects of IFRS 16, see Note 4.

Tax for the period was SEK -43 (-35) million, corresponding to 25 (36) per cent of profit before tax. The change compared with the preceding year is primarily attributable to the negative nonrecurring effect of approximately SEK 11 million that arose in the preceding year when the deferred tax asset related to the Swedish business was remeasured as a result of new tax legislation. Profit after tax was SEK 127 (62) million.

Cash flow

Operating cash flow for the third quarter was SEK 118 (54) million.

Operating cash flow varies from one quarter to the next. The key parameter to follow is therefore the rolling 12-month change in working capital. In the past 12 months, working capital declined by SEK 106 million, which is a strong improvement year-on-year. This improvement was attributable to focused work on working capital across the entire organisation, not least in the acquired operations. Cash flow was also positively impacted by the last day of the quarter falling on a weekday, compared with the preceding year when the last two days of the quarter fell on a weekend. The Group's investment level was lower than in the year-earlier period, which also contributed to improved cash flow.

The most important external key performance indicator for cash flow is cash conversion, which is defined as the ratio of a simplified operating cash flow to adjusted EBITDA. Cash conversion for the most recent 12-month period amounted to 105 (82) per cent.

CASH CONVERSION

| (SEK m) | LTM | LTM | Full |
|---|------------|------------|------------|
| | Q3 2019 | Q3 2018 | year 2018 |
| Adjusted EBITDA ¹⁾ | 697 | 543 | 558 |
| Change in net working capital | 106 | -12 | -27 |
| Net investments | -70 | -87 | -84 |
| Cash flow for calculation of cash conversion ¹⁾ | 732 | 444 | 447 |
| Cash conversion, % ¹⁾ | 105 | 82 | 80 |

¹⁾ Adjusted EBITDA and cash flow for calculation of cash conversion have been impacted by the transition to IFRS 16, see Note 4.

Financial position

| NET DEBT (SEK m) | 30 Sep 2019 | 30 Sep 2018 | 31 Dec 2018 |
|------------------------------------|-------------------|----------------|----------------|
| Liabilities to credit institutions | 890 | 1,838 | 1,686 |
| Corporate bond | 1,000 | 0 | 0 |
| Leasing, net | 375 | 4 | 7 |
| Other | 73 | 9 | 59 |
| | 2,338 | 1,851 | 1,753 |
| Cash and cash equivalents | -483 | -335 | -435 |
| Net debt | 1,855 | 1,516 | 1,318 |
| Leverage | 2.6 ¹⁾ | 2.8 | 2.4 |
| Equity | 1,962 | 2,214 | 2,164 |
| Equity/assets ratio, % | 29 | 35 | 33 |

¹⁾ Pro forma calculation as if IFRS 16 had been applied for the past 12 months, see Note 4.

At the end of the quarter, consolidated net debt amounted to SEK 1,855 (1,516) million. The increase compared with the year-earlier period was mainly attributable to the changed recognition of lease liabilities in connection with the new accounting rules for leasing, see also Note 4.

The leverage, defined as net debt to adjusted EBITDA, was 2.6 (2.8) at the end of the quarter, which is still in line with the Group's target of a leverage below 3.0. Both net debt and adjusted EBITDA were impacted by the new rules on leasing, see also Note 4.

Equity at the end of the period was SEK 1,962 (2,214) million, and the equity/assets ratio was 29 (35) per cent. The decrease in the equity/assets ratio compared with the year-earlier period was mainly due to a dividend payment of SEK 380 million made in the second quarter.

Cash and cash equivalents amounted to SEK 483 (335) million at the end of the period. At the end of the period, the Group had undrawn credit lines totalling SEK 600 (90) million.

In 2019, Coor has refinanced the bank loans raised in connection with the IPO with a bank facility totalling SEK 1,500 million and a bond of SEK 1,000 million.

Significant events during the third quarter

- Klas Elmberg assumed the position of CFO and IR Director on 1 August 2019.
- On 27 September 2019, Coor announced that the company had signed an agreement to acquire the Swedish cleaning company Norrlands Miljövärd AB. The company employs about 500 staff and has annual sales of approximately SEK 250 million. This acquisition gives Coor increased geographic coverage in Sweden and makes a positive contribution to Coor's competence in cleaning. The acquisition was finalised on 31 October 2019 after a customary examination by the competition authority.

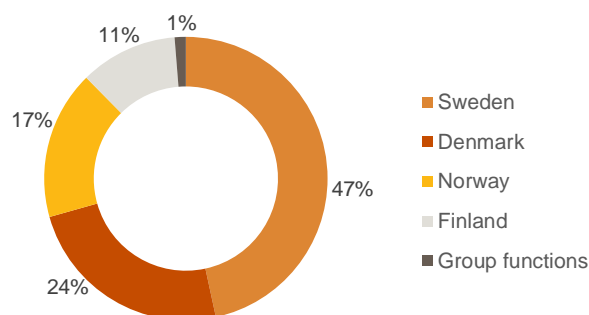
Significant events after the end of the period

- On 1 November 2019, it was announced that Coor would extend its IFM agreement with Aker Solutions. Coor has delivered integrated facility management services to Aker Solutions since 2015 and the agreement is now being extended until 2025. The agreement is expected to generate annual sales of SEK 130 million. The extended IFM agreement comprises cleaning, property service, office service, staff restaurants, security services and reception services, which will be delivered to ten of Aker Solutions' office and production facilities in Norway.
- On 4 November 2019, it was announced that Coor's IFM agreement with Volvo Cars has been extended until 2022. This means that Coor will continue to deliver IFM services to all of Volvo Cars' production and administrative sites in Sweden and Belgium. The transaction has an annual value of more than SEK 200 million. Examples of services that are included in the assignment are cleaning, moving services, archive services and workplace services, such as reception, switchboards and postal services as well as security and monitoring.

Organisation and employees

At the end of the period, the number of employees was 10,934 (10,805), or 8,814 (8,766) on a full-time equivalent basis. The increased number of employees compared with the year-earlier period is attributable to the start-up of new contracts and the expansion of existing contracts.

NUMBER OF EMPLOYEES (FTE), 30 SEPTEMBER 2019



Operations by country

Sweden

| SWEDEN (SEK m) | Jul-Sep | | Jan-Sep | |
|---------------------------|---------|-------|---------|-------|
| | 2019 | 2018 | 2019 | 2018 |
| Net sales | 1,201 | 1,129 | 3,739 | 3,510 |
| Organic growth, % | 6 | 4 | 6 | 6 |
| Acquired growth, % | 0 | 0 | 0 | 0 |
| FX effects, % | 0 | 0 | 0 | 0 |
| Adjusted EBITA | 91 | 72 | 324 | 318 |
| Adjusted EBITA margin, % | 7.6 | 6.4 | 8.7 | 9.1 |
| Number of employees (FTE) | 4,107 | 4,059 | 4,107 | 4,059 |

Third quarter (July–September)

During the third quarter, the Swedish operations grew by 6 per cent. As in the last few quarters, growth was driven by the last stage of the commissioning of the new buildings at the Karolinska University Hospital in Solna, high variable volumes in a number of large contracts and new small contracts.

Operating profit (adjusted EBITA) for the quarter amounted to SEK 91 (72) million. The operating margin was 7.6 (6.4) per cent. The margin improvement was primarily attributable to successful efficiency enhancements on a broad front and improved margins on variable volumes compared to the corresponding quarter in 2018.

The negative margin effects from the extension of the Ericsson contract declined compared with prior quarters.

Seasonally, the third quarter is the weakest quarter of the year. This is because July and August are holiday months, with fewer add-on sales and fewer guests at Coor's restaurants and conference facilities.

Full period (January–September)

Organic growth for the January–September period was 6 per cent.

Operating profit (adjusted EBITA) amounted to SEK 324 (318) million. The operating margin was 8.7 (9.1) per cent.

Norway

| NORWAY (SEK m) | Jul-Sep | | Jan-Sep | |
|---------------------------|---------|-------|---------|-------|
| | 2019 | 2018 | 2019 | 2018 |
| Net sales | 638 | 605 | 1,890 | 1,685 |
| Organic growth, % | 6 | 17 | 6 | 15 |
| Acquired growth, % | 0 | 13 | 5 | 6 |
| FX effects, % | 0 | 8 | 1 | 3 |
| Adjusted EBITA | 44 | 41 | 121 | 109 |
| Adjusted EBITA margin, % | 6.9 | 6.8 | 6.4 | 6.5 |
| Number of employees (FTE) | 1,495 | 1,513 | 1,495 | 1,513 |

Third quarter (July–September)

During the third quarter, the Norwegian operations grew by 6 per cent. Organic growth is being driven by high variable volumes in a number of major contracts as well as the new IFM contract with Storebrand, which was initiated in September 2018.

Quarterly operating profit (adjusted EBITA) increased by 7 per cent and amounted to SEK 44 (41) million. The operating margin was 6.9 (6.8) per cent. The margin improvement was driven by favourable margins on variable volumes and improved profitability from the major cleaning contract that previously had a negative impact on the margin. At the end of the preceding quarter, a new, more cost-effective organisational structure was implemented, which also generated positive effects.

These effects were partly offset by a contractual price adjustment for a major customer.

Full period (January–September)

Organic growth for the January–September period was 6 per cent and acquired growth was 5 per cent.

Operating profit (adjusted EBITA) amounted to SEK 121 (109) million. The operating margin was 6.4 (6.5) per cent.

Denmark

| DENMARK (SEK m) | Jul–Sep | | Jan–Sep | |
|---------------------------|---------|-------|---------|-------|
| | 2019 | 2018 | 2019 | 2018 |
| Net sales | 487 | 459 | 1,416 | 1,181 |
| Organic growth, % | 3 | 24 | 7 | 19 |
| Acquired growth, % | 0 | 95 | 9 | 77 |
| FX effects, % | 2 | 18 | 3 | 13 |
| Adjusted EBITA | 20 | 20 | 56 | 39 |
| Adjusted EBITA margin, % | 4.2 | 4.3 | 3.9 | 3.3 |
| Number of employees (FTE) | 2,118 | 2,101 | 2,118 | 2,101 |

Third quarter (July–September)

During the third quarter, the Danish operations grew by 3 per cent. Organic growth was mainly driven by new, smaller contracts and the extended and expanded contract with the Danish Police, the Prison and Probation Service and the Public Prosecution Agency.

Operating profit (adjusted EBITA) was in line with the preceding year and amounted to SEK 20 (20) million. The operating margin was 4.2 (4.3) per cent. With the successful implementation of Elite Miljø, the Danish management has again been able to focus on continuous, margin-strengthening activities throughout the organisation.

These positive effects were offset by the negative impact of the ongoing major integrations of new and renegotiated contracts.

Shortly after the end of the quarter, it was announced that Coor had extended its IFM agreement with Velux for a further five years.

Full period (January–September)

Organic growth for the January–September period was 7 per cent and the acquisition of Elite Miljø contributed a further 9 per cent to growth.

Operating profit (adjusted EBITA) amounted to SEK 56 (39) million. The operating margin was 3.9 (3.3) per cent.

Finland

| FINLAND (SEK m) | Jul–Sep | | Jan–Sep | |
|---------------------------|---------|-------|---------|-------|
| | 2019 | 2018 | 2019 | 2018 |
| Net sales | 165 | 176 | 537 | 501 |
| Organic growth, % | -8 | 17 | 4 | 18 |
| Acquired growth, % | 0 | 0 | 0 | 0 |
| FX effects, % | 2 | 10 | 3 | 8 |
| Adjusted EBITA | 9 | 8 | 12 | 8 |
| Adjusted EBITA margin, % | 5.6 | 4.8 | 2.2 | 1.7 |
| Number of employees (FTE) | 981 | 1,001 | 981 | 1,001 |

Third quarter (July–September)

In the third quarter, sales in Finland declined 6 per cent, driven by the delivery to Ericsson in Finland and Estonia being concluded in the first quarter and a number of contracts with very low margins being discontinued.

Operating profit (adjusted EBITA) was somewhat higher compared with the preceding year and amounted to SEK 9 (8) million. The operating margin was 5.6 (4.8) per cent. Profitability improvements in several contracts and the discontinuation of low-margin contracts are making a positive contribution to the operating margin.

The effects from the completed deliveries to Ericsson continued to have a negative impact.

In contrast to the Group as a whole, the third quarter is seasonally the strongest in the Finnish operations.

Full period (January–September)

Organic growth for the January–September period was 4 per cent.

Operating profit (adjusted EBITA) amounted to SEK 12 (8) million. The operating margin was 2.2 (1.7) per cent.

Significant risks and uncertainties

The Group's significant risks and uncertainties consist of **strategic risks** related to changes in market and economic conditions as well as sustainability and **operational risks** related to customer contracts. The Group is also exposed to various kinds of **financial risks**, such as currency, interest and liquidity risks. A detailed description of the Group's risks is provided in the Annual Report, which is available on the company's website. No further significant risks are deemed to have arisen since the publication of the 2018 Annual Report.

Acquisitions and sales

On 27 September 2019, Coor signed an agreement for the acquisition of the Swedish cleaning services company Norrlands Miljövård AB. The acquisition was finalised on 31 October 2019 after a customary examination by the competition authority.

The purchase consideration (on a cash and debt-free basis) amounted to SEK 185 million and corresponded to an EV/EBITA multiple of nearly 8x in relation to the current EBITA and nearly 6x when the anticipated synergies have been realised in 2020. The acquisition was fully financed within the framework of Coor's existing financing.

Parent Company

The Group's Parent Company, Coor Service Management Holding AB, provides management services to its wholly owned subsidiary Coor Service Management Group AB. The Parent Company also manages shares in subsidiaries.

Profit after tax in the Parent Company was SEK -68 (-87) million. Total assets in the Parent Company at the end of the period were SEK 7,847 (7,897) million. Equity in the Parent Company was SEK 4,836 (5,098) million.

Related party transactions

No transactions between Coor and related parties that had a material impact on the company's financial position and results took place during the period.

Ownership structure

The shares of Coor Service Management Holding AB were listed on Nasdaq Stockholm on 16 June 2015. At the end of the period, the three largest shareholders were Capital Group, AMF Försäkring & Fonder and Nordea Fonder.

COOR'S FIFTEEN LARGEST SHAREHOLDERS 30 SEPTEMBER 2019 ¹⁾

| Shareholder | Number of shares and votes | Shares and votes, % |
|--------------------------------------|----------------------------|---------------------|
| Capital Group | 7,916,297 | 8.3 |
| AMF Försäkring & Fonder | 7,874,399 | 8.2 |
| Nordea Fonder | 7,165,856 | 7.5 |
| Andra AP-fonden | 5,884,628 | 6.1 |
| Didner & Gerge Fonder | 5,819,171 | 6.1 |
| Fidelity Investments (FMR) | 4,406,821 | 4.6 |
| BMO Global Asset Management | 4,067,148 | 4.2 |
| SEB-Stiftelsen | 4,000,000 | 4.2 |
| Swedbank Robur Fonder | 3,997,923 | 4.2 |
| JP Morgan Asset Management | 3,746,551 | 3.9 |
| Crux Asset Management Ltd | 3,654,300 | 3.8 |
| Taiga Fund Management AS | 3,158,035 | 3.3 |
| Wipunen varainhallinta Oy | 2,800,000 | 2.9 |
| Spiltan Fonder | 2,210,213 | 2.3 |
| Riikantorppa Oy | 1,600,000 | 1.7 |
| Total 15 largest shareholders | 68,301,342 | 71.3 |
| Other shareholders | 27,510,680 | 28.7 |
| Total | 95,812,022 | 100.0 |

¹⁾ Source: Monitor by Modular Finance AB. Compiled and adapted data from Euroclear, Morningstar, the Swedish Financial Supervisory Authority and other sources.

The report for the period has been reviewed by the company's auditors.

Stockholm, 7 November 2019

For the Board of Directors of Coor Service Management Holding AB

Mikael Stöhr
President and CEO

For further information

For questions concerning the financial report, please contact our CFO and Director of Investor Relations Klas Elmberg (+46 10 559 65 80).

For questions concerning the operations or the company in general, please contact Mikael Stöhr, President and CEO (+46 10 559 59 35) or Magdalena Öhrn, Director of Communications (+46 10 559 55 19).

More information is also available on our website: www.coor.se

Invitation to a press and analyst presentation

On 7 November, at 10:00 a.m. CET, the company's President and CFO will give a presentation on developments in the third quarter in a webcast. To participate in the webcast, please register in advance using the following link: <http://event.on24.com/wcc/r/1919067-1/155C74AD2B2651C414085D1BE228E480?partnerref=rss-events>

To listen to the presentation by telephone, dial +46850558355 (Sweden), +4723500236 (Norway), +4578150109 (Denmark), +358981710521 (Finland) or +443333009032 (UK).

The briefing material and a recording of the webcast will be published on the company's website www.coor.se, under Investors/Reports and presentations, after the briefing.

Financial calendar

| | |
|---------------------------------------|------------------|
| Interim Report January–December 2019 | 12 February 2020 |
| Interim Report January–March 2020 | 28 April 2020 |
| Interim Report January–June 2020 | 17 July 2020 |
| Interim Report January–September 2020 | 4 November 2020 |

This constitutes information which Coor Service Management Holding AB is required to publish under the EU's Market Abuse Regulation. The information was submitted for publication through the above contact person on 7 November 2019, at 7:30 a.m. CET.

Coor is a leading provider of facility management services in the Nordic countries, focusing on integrated and complex service undertakings (IFM). Coor offers specialist expertise in workplace services (soft FM), property services (hard FM) and strategic advisory services for development of customers' service activities. Coor creates value by executing, leading, developing and streamlining its customers' service activities, ensuring that they provide optimal support to the core business over time. This may include, for example, property services, cleaning services, restaurant, and mail and reception services. Coor's customer base includes many large and small companies and public-sector organisations across the Nordic region, including ABB, Aibel, Det Norske Veritas, E.ON, Equinor, Ericsson, ICA, NCC, Politiet (Danish police), Saab, Sandvik, SAS, Telia Company, the Swedish Transport Administration, Vasakronan, Volvo Cars and Volvo Group.

Coor established its operations in 1998 and has been listed on the Nasdaq Stockholm exchange since June 2015. Coor takes responsibility for the operations it conducts, in relation to its customers, employees and shareholders, as well as for its wider impact on society and the environment. Read more at www.coor.se



Auditor's report

Coor Service Management Holding AB (publ) org nr: 556742-0806

Introduction

We have reviewed the condensed interim financial information (interim report) of Coor Service Management Holding AB (publ as of 30 September 2019 and the nine-month period then ended. The board of directors and the CEO are responsible for the preparation and presentation of the interim financial information in accordance with IAS 34 and the Swedish Annual Accounts Act. Our responsibility is to express a conclusion on this interim report based on our review.

Scope of Review

We conducted our review in accordance with the International Standard on Review Engagements ISRE 2410, *Review of Interim Report Performed by the Independent Auditor of the Entity*. A review consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing, ISA, and other generally accepted auditing standards in Sweden. The procedures performed in a review do not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the interim report is not prepared, in all material respects, in accordance with IAS 34 and the Swedish Annual Accounts Act, regarding the Group, and with the Swedish Annual Accounts Act, regarding the Parent Company.

Stockholm, 7 November 2019

Öhrlings PricewaterhouseCoopers AB

Niklas Renström
Authorized Public Accountant

**CONSOLIDATED INCOME
STATEMENT**

| (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|---|------------|------------|------------|------------|------------|------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Net sales | 2,490 | 2,369 | 7,581 | 6,876 | 10,194 | 9,489 |
| Cost of services sold | -2,263 | -2,157 | -6,858 | -6,206 | -9,231 | -8,580 |
| Gross income | 227 | 212 | 723 | 670 | 963 | 909 |
| Selling and administrative expenses | -157 | -175 | -499 | -506 | -683 | -691 |
| Operating profit | 70 | 37 | 224 | 164 | 279 | 219 |
| Net financial income/expense | -16 | -9 | -54 | -67 | -48 | -62 |
| Profit before tax | 54 | 28 | 171 | 97 | 231 | 157 |
| Income tax expense | -14 | -6 | -43 | -35 | -61 | -53 |
| Income for the period | 40 | 22 | 127 | 62 | 170 | 104 |
| Operating profit | 70 | 37 | 224 | 164 | 279 | 219 |
| Amortisation and impairment of goodwill, customer contracts and trademarks | 46 | 46 | 137 | 130 | 183 | 176 |
| Items affecting comparability (note 3) | 11 | 19 | 36 | 61 | 70 | 95 |
| Adjusted EBITA | 127 | 102 | 398 | 355 | 533 | 490 |
| Earnings per share, SEK, before and after dilution | 0.4 | 0.2 | 1.3 | 0.6 | 1.8 | 1.1 |

**CONSOLIDATED STATEMENT OF
COMPREHENSIVE INCOME**

| (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--|-----------|------------|------------|------------|------------|------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Income for the period | 40 | 22 | 127 | 62 | 170 | 104 |
| <i>Items that may be subsequently reclassified to profit or loss</i> | | | | | | |
| Currency translation differences | 8 | -19 | 75 | 71 | 33 | 29 |
| Cash flow hedges | -1 | 0 | -1 | 0 | -1 | 0 |
| Other comprehensive income for the period | 7 | -19 | 74 | 71 | 32 | 29 |
| Total comprehensive income for the period | 47 | 3 | 201 | 132 | 201 | 133 |

The interim information on pages 11–26 is an integral part of this financial report.

| CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (SEK m) | Jan-Sep | | Full year |
|---|----------------|--------------|------------------|
| | 2019 | 2018 | 2018 |
| Opening balance at beginning of period | 2,164 | 2,464 | 2,464 |
| Income for the period | 127 | 62 | 104 |
| Other comprehensive income for the period | 74 | 71 | 29 |
| Long-term incentive programmes | 5 | 1 | 2 |
| Share swap for hedging of long-term incentive programme ¹⁾ | 0 | 0 | -51 |
| Acquisition of own shares ²⁾ | -28 | 0 | 0 |
| Dividend | -380 | -383 | -383 |
| Closing balance at end of period | 1,962 | 2,214 | 2,164 |

¹⁾Coor undertook share swaps to secure the LTIP 2018 incentive programme, which was resolved on by the 2018 Annual General Meeting. At 30 September, the number of guaranteed shares amounted to 740,000, with an average cost of SEK 86.3.

²⁾Coor made an acquisition of its own shares to secure the LTIP 2019 incentive programme, which was resolved on by the 2019 Annual General Meeting. At 30 September, the number of treasury shares was 340,000, which were acquired at an average cost of SEK 82.5.

There are no non-controlling interests, as the Parent Company owns all shares of all subsidiaries.

CONSOLIDATED CASH FLOW STATEMENT

| (SEK m) | Jul - Sep | | Jan - Sep | | Rolling | Full year |
|--|------------|-------------|-------------|-------------|-------------|-------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Operating profit | 70 | 37 | 224 | 164 | 279 | 219 |
| Adjustment for non-cash items | 96 | 67 | 280 | 182 | 344 | 246 |
| Finance net | -16 | -13 | -58 | -35 | -68 | -45 |
| Income tax paid | -1 | -2 | -32 | -30 | -45 | -44 |
| Cash flow before changes in working capital | 149 | 89 | 415 | 281 | 510 | 376 |
| Change in working capital | 1 | -35 | -82 | -215 | 106 | -27 |
| Cash flow from operating activities | 150 | 54 | 333 | 66 | 616 | 349 |
| Net investments | -11 | -14 | -41 | -60 | -65 | -83 |
| Acquisition of subsidiaries | 0 | -99 | 0 | -436 | 0 | -436 |
| Cash flow from investing activities | -11 | -113 | -41 | -496 | -65 | -520 |
| Change in borrowings | 0 | 129 | 209 | 401 | 77 | 270 |
| Dividend | 0 | 0 | -380 | -383 | -380 | -383 |
| Net lease commitments | -34 | 0 | -92 | -1 | -93 | -2 |
| Other | -17 | 1 | -15 | 1 | -15 | 1 |
| Cash flow from financing activities | -50 | 129 | -279 | 18 | -411 | -114 |
| Total cash flow for the period | 88 | 70 | 13 | -412 | 140 | -285 |
| Cash and cash equivalents at beginning of period | 391 | 270 | 435 | 709 | 335 | 709 |
| Exchange gains on cash and cash equivalents | 3 | -5 | 35 | 39 | 8 | 11 |
| Cash and cash equivalents at end of period | 483 | 335 | 483 | 335 | 483 | 435 |

CONSOLIDATED OPERATING CASH FLOW

| (SEK m) | Jul - Sep | | Jan - Sep | | Rolling | Full year |
|---|------------|-----------|------------|------------|------------|------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| EBIT | 70 | 37 | 224 | 164 | 279 | 219 |
| Depreciation and amortisation | 98 | 64 | 283 | 179 | 348 | 244 |
| Net investments | -11 | -14 | -41 | -60 | -65 | -83 |
| Change in working capital | 1 | -35 | -82 | -215 | 106 | -27 |
| Adjustments for lease payments ¹⁾ | -37 | 0 | -101 | 0 | -101 | 0 |
| Adjustment for non-cash items | -2 | 3 | -2 | 3 | -4 | 2 |
| Operating cash flow | 118 | 54 | 280 | 71 | 563 | 354 |
| Adjustment for items affecting comparability | 11 | 19 | 36 | 61 | 70 | 95 |
| Adjustments for lease payments ¹⁾ | 37 | 0 | 101 | 0 | 101 | 0 |
| Other | 1 | 1 | -2 | -3 | -2 | -3 |
| Cash flow for calculation of cash conversion | 167 | 74 | 415 | 130 | 732 | 447 |
| Cash conversion, % | 94 | 62 | 76 | 32 | 105 | 80 |

¹⁾ Refers to payments linked to the leases that Coor reports in accordance with IFRS 16 in the balance sheet.

| GEOGRAPHICAL SEGMENTS (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--|--------------|--------------|--------------|--------------|---------------|--------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Net sales | | | | | | |
| Sweden | 1,201 | 1,129 | 3,739 | 3,510 | 5,016 | 4,788 |
| <i>Total sales</i> | 1,236 | 1,160 | 3,840 | 3,603 | 5,147 | 4,910 |
| <i>Internal sales</i> | -35 | -31 | -101 | -92 | -131 | -122 |
| Norway | 638 | 605 | 1,890 | 1,685 | 2,556 | 2,351 |
| <i>Total sales</i> | 640 | 607 | 1,897 | 1,691 | 2,566 | 2,359 |
| <i>Internal sales</i> | -2 | -2 | -7 | -6 | -10 | -8 |
| Finland | 165 | 176 | 537 | 501 | 730 | 694 |
| <i>Total sales</i> | 165 | 176 | 537 | 501 | 730 | 694 |
| <i>Internal sales</i> | 0 | 0 | 0 | 0 | 0 | 0 |
| Denmark | 487 | 459 | 1,416 | 1,181 | 1,893 | 1,658 |
| <i>Total sales</i> | 487 | 460 | 1,417 | 1,182 | 1,895 | 1,659 |
| <i>Internal sales</i> | -1 | 0 | -1 | -1 | -2 | -1 |
| Group functions/other | 0 | 0 | -1 | -1 | -1 | -1 |
| Total | 2,490 | 2,369 | 7,581 | 6,876 | 10,194 | 9,489 |
| Adjusted EBITA | | | | | | |
| Sweden | 91 | 72 | 324 | 318 | 440 | 434 |
| Norway | 44 | 41 | 121 | 109 | 162 | 150 |
| Finland | 9 | 8 | 12 | 8 | 11 | 7 |
| Denmark | 20 | 20 | 56 | 39 | 81 | 64 |
| Group functions/other | -37 | -39 | -115 | -120 | -161 | -166 |
| Total | 127 | 102 | 398 | 355 | 533 | 490 |
| Adjusted EBITA is reconciled to profit before tax as follows: | | | | | | |
| Amortisation and impairment of goodwill, customer contracts and trademarks | -46 | -46 | -137 | -130 | -183 | -176 |
| Items affecting comparability (<i>note 3</i>) | -11 | -19 | -36 | -61 | -70 | -95 |
| Net financial income/expense | -16 | -9 | -54 | -67 | -48 | -62 |
| Profit before tax | 54 | 28 | 171 | 97 | 231 | 157 |

| Adjusted EBITA margin, % | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--------------------------|------------|------------|------------|------------|------------|------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Sweden | 7.6 | 6.4 | 8.7 | 9.1 | 8.8 | 9.1 |
| Norway | 6.9 | 6.8 | 6.4 | 6.5 | 6.3 | 6.4 |
| Finland | 5.6 | 4.8 | 2.2 | 1.7 | 1.5 | 1.1 |
| Denmark | 4.2 | 4.3 | 3.9 | 3.3 | 4.3 | 3.9 |
| Group functions/other | - | - | - | - | - | - |
| Total | 5.1 | 4.3 | 5.2 | 5.2 | 5.2 | 5.2 |

| NET SALES BY TYPE OF CONTRACT (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--|--------------|--------------|--------------|--------------|---------------|--------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Net sales | | | | | | |
| IFM | 1,517 | 1,389 | 4,592 | 4,200 | 6,157 | 5,765 |
| FM services | 974 | 980 | 2,989 | 2,676 | 4,037 | 3,724 |
| Total | 2,490 | 2,369 | 7,581 | 6,876 | 10,194 | 9,489 |

QUARTERLY DATA

| (SEK m) | 2019 | | | 2018 | | | | 2017 |
|---------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| GEOGRAPHICAL SEGMENTS | III | II | I | IV | III | II | I | IV |
| Net sales, external | | | | | | | | |
| Sweden | 1,201 | 1,272 | 1,266 | 1,277 | 1,129 | 1,204 | 1,178 | 1,228 |
| Norway | 638 | 627 | 625 | 666 | 605 | 563 | 517 | 498 |
| Finland | 165 | 184 | 188 | 193 | 176 | 166 | 159 | 153 |
| Denmark | 487 | 473 | 456 | 477 | 459 | 447 | 274 | 234 |
| Group functions/other | 0 | 0 | 0 | 0 | 0 | 0 | -1 | -1 |
| Total | 2,490 | 2,556 | 2,535 | 2,613 | 2,369 | 2,380 | 2,127 | 2,112 |
| Adjusted EBITA | | | | | | | | |
| Sweden | 91 | 119 | 114 | 116 | 72 | 123 | 123 | 123 |
| Norway | 44 | 41 | 36 | 41 | 41 | 36 | 32 | 33 |
| Finland | 9 | 1 | 1 | -1 | 8 | 1 | -2 | 6 |
| Denmark | 20 | 17 | 19 | 25 | 20 | 18 | 2 | 15 |
| Group functions/other | -37 | -38 | -39 | -46 | -39 | -41 | -40 | -52 |
| Total | 127 | 140 | 131 | 135 | 102 | 138 | 115 | 125 |
| Adjusted EBITA margin, % | | | | | | | | |
| Sweden | 7.6 | 9.4 | 9.0 | 9.1 | 6.4 | 10.2 | 10.4 | 10.1 |
| Norway | 6.9 | 6.5 | 5.8 | 6.1 | 6.8 | 6.4 | 6.2 | 6.5 |
| Finland | 5.6 | 0.7 | 0.7 | -0.5 | 4.8 | 0.9 | -1.0 | 3.9 |
| Denmark | 4.2 | 3.5 | 4.1 | 5.2 | 4.3 | 4.0 | 0.6 | 6.2 |
| Group functions/other | - | - | - | - | - | - | - | - |
| Total | 5.1 | 5.5 | 5.2 | 5.2 | 4.3 | 5.8 | 5.4 | 5.9 |

QUARTERLY DATA

| (SEK m) | 2019 | | | 2018 | | | | 2017 |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| TYPE OF CONTRACT | III | II | I | IV | III | II | I | IV |
| Net sales, external | | | | | | | | |
| IFM | 1,517 | 1,548 | 1,527 | 1,565 | 1,389 | 1,428 | 1,383 | 1,423 |
| FM services | 974 | 1,008 | 1,008 | 1,048 | 980 | 952 | 745 | 689 |
| Total | 2,490 | 2,556 | 2,535 | 2,613 | 2,369 | 2,380 | 2,127 | 2,112 |

PARENT COMPANY
INCOME STATEMENT

| (SEK m) | Jul-Sep | | Jan-Sep | | Full year |
|-------------------------------------|---------|------|---------|------|-----------|
| | 2019 | 2018 | 2019 | 2018 | 2018 |
| Net sales | 2 | 1 | 5 | 3 | 4 |
| Selling and administrative expenses | -8 | -6 | -26 | -20 | -24 |
| Operating profit | -7 | -5 | -22 | -17 | -20 |
| Net financial income/expense | -14 | -7 | -47 | -71 | -66 |
| Group contribution | 0 | 0 | 0 | 0 | 315 |
| Income before tax | -21 | -13 | -68 | -87 | 229 |
| Income tax expense | 0 | 0 | 0 | 0 | -52 |
| Income for the period | -21 | -13 | -68 | -87 | 177 |

PARENT COMPANY BALANCE SHEET

| (SEK m) | 30 Sep | | Dec 31 |
|-----------------------------------|--------------|--------------|--------------|
| | 2019 | 2018 | 2018 |
| Assets | | | |
| Shares in subsidiaries | 7,789 | 7,789 | 7,789 |
| Deferred tax asset | 52 | 104 | 52 |
| Other financial assets | 1 | 1 | 1 |
| Total non-current assets | 7,842 | 7,894 | 7,842 |
| Receivables from Group companies* | 2 | 0 | 317 |
| Other trading assets | 4 | 3 | 2 |
| Cash and cash equivalents* | 0 | 0 | 0 |
| Total current assets | 5 | 3 | 319 |
| Total assets | 7,847 | 7,897 | 8,161 |

| | 30 Sep | | 31 Dec |
|--------------------------------------|--------------|--------------|--------------|
| | 2019 | 2018 | 2018 |
| Equity and liabilities | | | |
| Shareholders' equity | 4,836 | 5,098 | 5,313 |
| Liabilities | | | |
| Borrowings | 1,954 | 1,838 | 1,737 |
| Provisions for pensions | 2 | 2 | 2 |
| Total non-current liabilities | 1,956 | 1,840 | 1,738 |
| Liabilities to Group companies* | 1,043 | 952 | 1,101 |
| Accounts payable | 1 | 0 | 0 |
| Other current liabilities | 12 | 7 | 9 |
| Total current liabilities | 1,056 | 959 | 1,110 |
| Total liabilities | 3,011 | 2,799 | 2,848 |
| Total equity and liabilities | 7,847 | 7,897 | 8,161 |

* The company is part of the Group wide cash pool with the subsidiary Coor Service Management Group AB as master account holder. The balance in the Group cash pool is accounted for as a current receivable or liability to Group companies.

Key performance indicators

| KEY PERFORMANCE INDICATORS (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--|---------|-------|---------|-------|---------|-----------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Net sales | 2,490 | 2,369 | 7,581 | 6,876 | 10,194 | 9,489 |
| Net sales growth, % | 5.1 | 27.8 | 10.2 | 22.6 | 13.4 | 22.9 |
| of which organic growth, % | 4.5 | 10.3 | 6.3 | 10.6 | 7.0 | 10.2 |
| of which acquired growth, % | 0.1 | 13.0 | 2.7 | 9.3 | 4.8 | 9.9 |
| of which FX effect, % | 0.5 | 4.6 | 1.2 | 2.7 | 1.7 | 2.8 |
| Operating profit (EBIT) | 70 | 37 | 224 | 164 | 279 | 219 |
| EBIT margin, % | 2.8 | 1.6 | 3.0 | 2.4 | 2.7 | 2.3 |
| EBITA | 116 | 83 | 362 | 293 | 463 | 394 |
| EBITA margin, % | 4.7 | 3.5 | 4.8 | 4.3 | 4.5 | 4.2 |
| Adjusted EBITA | 127 | 102 | 398 | 355 | 533 | 490 |
| Adjusted EBITA margin, % | 5.1 | 4.3 | 5.2 | 5.2 | 5.2 | 5.2 |
| Adjusted EBITDA | 179 | 119 | 543 | 404 | 697 | 558 |
| Adjusted EBITDA margin, % | 7.2 | 5.0 | 7.2 | 5.9 | 6.8 | 5.9 |
| Adjusted EBITDA, pro forma ¹⁾ | 179 | 149 | 543 | 494 | 727 | 677 |
| Adjusted net profit | 86 | 69 | 265 | 191 | 353 | 280 |
| Net working capital | -573 | -454 | -573 | -454 | -573 | -626 |
| Net working capital / Net sales, % | -5.6 | -5.0 | -5.6 | -5.0 | -5.6 | -6.6 |
| Operating cash flow | 118 | 54 | 280 | 71 | 563 | 354 |
| Cash conversion, % | 94 | 62 | 76 | 32 | 105 | 80 |
| Net debt ¹⁾ | 1,855 | 1,516 | 1,855 | 1,516 | 1,855 | 1,318 |
| Leverage ¹⁾ | - | 2.8 | - | 2.8 | - | 2.4 |
| Net debt, pro forma ¹⁾ | 1,855 | 1,871 | 1,855 | 1,871 | 1,855 | 1,661 |
| Leverage, pro forma ¹⁾ | 2.6 | 2.8 | 2.6 | 2.8 | 2.6 | 2.5 |
| Equity/assets ratio, % | 29 | 35 | 29 | 35 | 29 | 33 |

¹⁾ Leverage and adjusted EBITDA have been significantly impacted by the implementation of IFRS 16. Accordingly, Coor has chosen to also present key performance indicators that are calculated pro forma, as if IFRS 16 had also been applied to the comparative periods. For more information, see Note 4.

| DATA PER SHARE | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Share price at end of period | 85.2 | 71.0 | 85.2 | 71.0 | 85.2 | 70.4 |
| No. of shares at end of period | 95,812,022 | 95,812,022 | 95,812,022 | 95,812,022 | 95,812,022 | 95,812,022 |
| No. of treasury shares | -340,000 | 0 | -340,000 | 0 | -340,000 | 0 |
| No. of shares outstanding | 95,472,022 | 95,812,022 | 95,472,022 | 95,812,022 | 95,472,022 | 95,812,022 |
| No. of ordinary shares outstanding (weighted average) | 95,571,150 | 95,812,022 | 95,725,088 | 95,812,022 | 95,747,000 | 95,812,022 |
| Earnings per share, before and after dilution, SEK | 0.42 | 0.23 | 1.33 | 0.64 | 1.77 | 1.09 |
| Shareholders' equity per share, SEK | 20.55 | 23.10 | 20.55 | 23.10 | 20.55 | 22.59 |

¹⁾ In accordance with the resolution of the Annual General Meeting, Coor undertook an acquisition of its own shares during the second and third quarter to secure the financial exposure in accordance with the LTIP 2019 long-term incentive programme. In total, Coor had 340,000 treasury shares at the end of the third quarter to secure the financial commitments related to LTIP 2019.

Notes

Note 1 – Accounting principles

This interim report has been prepared in accordance with IAS 34 Interim Financial Reporting and the Swedish Annual Accounts Act. The consolidated financial statements have been prepared in accordance with the International Financial Reporting Standards (IFRS), as adopted by the EU. The applied accounting principles are consistent with those described in the Group's Annual Report for 2018 with the exception of the new standards and interpretations which became effective on 1 January 2019.

IFRS 16 Leases became effective on 1 January 2019.

IFRS 16 Leases: IFRS 16 replaces the existing standard for accounting of leases. The Group applies the standard from 1 January 2019. The Group applies the modified retrospective approach, which means that comparative figures have not been restated. The size of the right-of-use assets was deemed to correspond to the size of the lease liability as of the transition date. An incremental borrowing rate has been set by country and type of asset as well as by lease term.

IFRS 16 requires that all assets and liabilities related to leases, with a few exceptions, be recognised in the balance sheet. Exceptions exist for low-value assets and leases with a term of less than 12 months. Leases are to be recognised as right-of-use assets with an associated lease liability on the date when the leased asset becomes available for use by the Group. Right-of-use assets are depreciated on a straight-line basis as of the commencement date until end of the lease term for the underlying asset. Each lease payment is divided between a repayment of the liability and a financial expense. The financial expense is to be distributed across the lease term so that each accounting period is charged with an amount that corresponds to a fixed interest rate for the recognised liability in each period. Lease payments are discounted at present value according to the determined discount rate, depending on the financial environment and type of asset as well as the lease term. For the Group as the lessor, the accounting treatment will remain essentially unchanged.

Ahead of the transition to IFRS 16, the Group has analysed all leases and assessed the effects on the financial statements. The conclusion is that, at the time of transition, the Group will recognise new assets and liabilities pertaining to leases for mainly premises, cars and forklifts. See Note 4 for a presentation of the effects resulting from the implementation of IFRS 16. To give readers a better understanding of the effects of IFRS 16, pro forma figures for the comparative periods are also provided in this note.

The Parent Company financial statements have been prepared in accordance with the Swedish Annual Accounts Act and Recommendation RFR 2 Financial Reporting for Legal Entities of the Swedish Financial Reporting Board.

Due to rounding, some totals in this interim report may differ from the sum of individual items.

Note 2 – Financial instruments

The carrying amounts and fair values for borrowing, which are included in the category financial liabilities at amortised cost, are as follows:

| | Carrying amount | | | Fair value | | |
|------------------------------------|-----------------|--------------|--------------|--------------|--------------|--------------|
| | 30 Sep | | 31 Dec | 30 Sep | | 31 Dec |
| (SEK m) | 2019 | 2018 | 2018 | 2019 | 2018 | 2018 |
| Lease liabilities | 377 | 6 | 9 | 377 | 6 | 9 |
| Liabilities to credit institutions | 890 | 1,838 | 1,686 | 890 | 1,838 | 1,686 |
| Corporate Bond | 1,000 | 0 | 0 | 1,000 | 0 | 0 |
| Other non-current liabilities | 67 | 2 | 52 | 67 | 2 | 52 |
| Total | 2,334 | 1,846 | 1,748 | 2,334 | 1,846 | 1,748 |

The existing credit margin in the Group's financing agreements is deemed to be consistent with market terms, and the carrying amount therefore approximates fair value. The Group considers that the liabilities have been measured in accordance with Level 2 of the fair value hierarchy, which means that the measurement is based on observable market inputs.

Note 3 – Items affecting comparability

Items affecting comparability are excluded from the measure of operating profit, adjusted EBITA, which the Group regards as the most relevant metric. The following table specifies the items affecting comparability that had an impact on earnings during the period. Integration and restructuring comprise organic transactions as well as acquisitions. Integration costs refer, for example, to costs for integrating IT systems while restructuring refers to costs related to staff reductions. Acquisition-related costs refer exclusively to transaction costs.

| ITEMS AFFECTING COMPARABILITY (SEK m) | Jul–Sep | | Jan–Sep | | Rolling | Full year |
|--|------------|------------|------------|------------|------------|------------|
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Integration | -7 | -12 | -25 | -29 | -51 | -55 |
| Restructuring | -3 | -5 | -10 | -25 | -18 | -32 |
| Acquisition-related expenses | 0 | -1 | 0 | -7 | 0 | -7 |
| Other | -1 | 0 | -1 | 0 | -1 | 0 |
| Total | -11 | -19 | -36 | -61 | -70 | -95 |

Note 4 – Effects from new accounting standard for leases – IFRS 16

The Group applies IFRS 16 *Leases* from 1 January 2019. Upon the transition to the new standard, Coor chose to apply the modified retrospective approach, meaning that the comparative periods were not restated. The Group recognises right-of-use assets and lease liabilities mainly for leases for premises and leases for cars and forklifts. Low-value lease assets are expensed straight-line over the lease term.

At 1 January 2019, the Group recognised right-of-use assets amounting to SEK 365 million and lease liabilities amounting to SEK 352 million after deduction of prepaid lease payments. The table below shows a reconciliation between total operating leases at 31 December 2018 in accordance with earlier rules and the lease liabilities recognised in the balance sheet at 1 January 2019 in accordance with the rules contained in IFRS 16:

| SUMMARY OF TRANSITION TO IFRS 16 | |
|---|------------|
| SEK m | |
| Commitments for operating leases at 31 December 2018 | 473 |
| Discounting using the Group's incremental borrowing rate ¹⁾ | -27 |
| Plus: Adjustments due to different assessment of extension of lease term | 39 |
| Plus: Liabilities for finance leases at 31 December 2018 | 9 |
| Less: Leases for which the underlying asset is of a low value, which are expensed straight-line | -110 |
| Less: Leases reclassified as service agreements | -19 |
| Less: Prepaid lease payments | -13 |
| Lease liability recognised at 1 January 2019 | 352 |

¹⁾An incremental borrowing rate has been set by country and type of asset as well as by lease term. The weighted average borrowing rate used in the transition to IFRS 16 amounted to 2.7 per cent.

The transition to IFRS 16 mainly impacted the following key performance indicators:

- **Adjusted EBITDA** – lease payments in profit or loss are replaced by depreciation of right-of-use assets and interest on the lease liability. This creates a marginal improvement in operating income (EBIT) and a decline in net financial items, but the key performance indicator mainly impacted is adjusted EBITDA.
- **Net debt** – increased debt due to a large number of the commitments in accordance with the Group's leases being recognised as a liability in the balance sheet.
- **Leverage** – both net debt and adjusted EBITDA increase, which creates a difference in the parameters included in the calculation of leverage.
- **Cash conversion** – cash conversion is calculated by dividing a simplified operating cash flow by adjusted EBITDA. Both of these parameters have been affected by the implementation of IFRS 16.

Presentation of pro forma effects upon transition to IFRS 16:

To provide a better understanding of the transition effects of IFRS 16, the table below shows the pro forma effects for comparative periods and the rolling 12-month period as if IFRS 16 had also been applied to these periods. In the preparation of the pro forma effects for the comparative periods, the starting point was the leases in place at the end of 2018. Leases added in 2018 were assumed to be equally distributed over 2018 in the calculation of the effects. The same discount rates were used as for the calculation of debt upon the transition to IFRS 16 on 1 January 2019.

PRO FORMA EFFECTS FOR COMPARATIVE PERIODS AND ROLLING 12-MONTH PERIOD UPON TRANSITION TO IFRS 16

| | Jan-Sep 2018 reported | Pro forma effects of IFRS 16 | Jan-Sep 2018 pro forma | Full year 2018 reported | Pro forma effects of IFRS 16 | Full year 2018 - pro forma | LTM Q3 2019 reported | Pro forma effects of IFRS 16 | LTM Q3 2019 pro forma |
|---|-----------------------------|------------------------------------|------------------------------|-------------------------------|------------------------------------|-------------------------------------|-------------------------------|---------------------------------------|--------------------------------|
| INCOME STATEMENT | | | | | | | | | |
| Net sales | 6,876 | 0 | 6,876 | 9,489 | 0 | 9,489 | 10,194 | 0 | 10,194 |
| Operating expenses | -6,712 | 4 | -6,708 | -9,270 | 6 | -9,264 | -9,914 | 1 | -9,913 |
| EBIT | 164 | 4 | 168 | 219 | 6 | 225 | 279 | 1 | 281 |
| Amortisation of customer contracts and trademarks | 130 | 0 | 130 | 176 | 0 | 176 | 183 | 0 | 183 |
| Items affecting comparability | 61 | 0 | 61 | 95 | 0 | 95 | 70 | 0 | 70 |
| Adjusted EBITA | 355 | 4 | 359 | 490 | 6 | 496 | 533 | 1 | 534 |
| Depreciation/amortisation | 50 | 85 | 135 | 68 | 113 | 182 | 164 | 28 | 193 |
| Adjusted EBITDA | 404 | 89 | 494 | 558 | 119 | 677 | 697 | 30 | 727 |
| Financial net | -67 | -8 | -75 | -62 | -11 | -73 | -48 | -3 | -51 |
| Profit/loss before tax | 97 | -4 | 93 | 157 | -5 | 152 | 231 | -1 | 230 |
| Tax | -35 | 1 | -34 | -53 | 1 | -52 | -61 | 0 | -61 |
| Profit/loss after tax | 62 | -3 | 59 | 104 | -4 | 100 | 170 | -1 | 169 |
| BALANCE SHEET | | | | | | | | | |
| Total assets | 6,357 | 351 | 6,708 | 6,474 | 339 | 6,814 | 6,668 | - | 6,668 |
| Shareholders' equity | 2,214 | -4 | 2,210 | 2,164 | -4 | 2,161 | 1,962 | - | 1,962 |
| Total liabilities | 4,143 | 355 | 4,498 | 4,310 | 343 | 4,653 | 4,706 | - | 4,706 |
| Equity/assets ratio, % | 35 | - | 33 | 33 | - | 32 | 29 | - | 29 |
| Net debt | 1,516 | 355 | 1,871 | 1,318 | 343 | 1,661 | 1,855 | - | 1,855 |
| Leverage | 2.8 | - | 2.8 | 2.4 | - | 2.5 | - | - | 2.6 |

| | Jan-Sep 2018 reported | Pro forma effects of IFRS 16 | Jan-Sep 2018 pro forma | Full year 2018 reported | Pro forma effects of IFRS 16 | Full year 2018 – pro forma | LTM Q3 2019 reported | Pro forma effects of IFRS 16 | LTM Q3 2019 pro forma |
|--|-----------------------------|------------------------------------|------------------------------|-------------------------------|------------------------------------|-------------------------------------|-------------------------------|---------------------------------------|--------------------------------|
| OPERATING CASH FLOW | | | | | | | | | |
| Operating profit (EBIT) | 164 | 4 | 168 | 219 | 6 | 225 | 279 | 1 | 281 |
| Depreciation/amortisation | 179 | 85 | 264 | 244 | 113 | 357 | 348 | 28 | 376 |
| Net investments | -60 | 0 | -60 | -83 | 0 | -83 | -65 | 0 | -65 |
| Change in working capital | -215 | 0 | -215 | -27 | 0 | -27 | 106 | 0 | 106 |
| Payments for leases ¹⁾ | 0 | -89 | -89 | 0 | -119 | -119 | -101 | -30 | -131 |
| Other non-cash items | 3 | 0 | 3 | 2 | 0 | 2 | -4 | 0 | -4 |
| Operating cash flow | 71 | 0 | 71 | 354 | 0 | 354 | 563 | 0 | 563 |
| Adjustment for items affecting comparability | 61 | 0 | 61 | 95 | 0 | 95 | 70 | 0 | 70 |
| Payments for leases ¹⁾ | 0 | 89 | 89 | 0 | 119 | 119 | 101 | 30 | 131 |
| Other | -3 | 0 | -3 | -3 | 0 | -3 | -2 | 0 | -2 |
| Cash flow in the calculation of cash conversion | 130 | 89 | 219 | 447 | 119 | 566 | 732 | 30 | 762 |
| Cash conversion, % | 32 | - | 44 | 80 | - | 84 | 105 | - | 105 |

¹⁾ Refers to payments linked to the leases that Coor reports in accordance with IFRS 16 in the balance sheet.

Note 5 – Pledged assets and contingent liabilities

| PLEGDED ASSETS | 30 Sep | | 31 Dec |
|-------------------------------|------------|------------|------------|
| (SEK m) | 2019 | 2018 | 2018 |
| Bank guarantees | 143 | 143 | 136 |
| Total | 143 | 143 | 136 |
| CONTINGENT LIABILITIES | 30 Sep | | 31 Dec |
| (SEK m) | 2019 | 2018 | 2018 |
| Performance bonds | 182 | 172 | 175 |
| Total | 182 | 172 | 175 |

Parent Company

The Parent Company has provided a Parent Company guarantee of SEK 32 million to secure financial commitments for the Finnish subsidiary regarding leasing frame and bank guarantees. The Parent Company has also provided a Parent Company guarantee for a subsidiary in Norway to ensure fulfilment of delivery to a larger customer. There are no other pledged assets or contingent liabilities in the Parent Company.

Note 6 – Share-based incentive programmes

In accordance with a resolution of the Annual General Meeting, the company introduced a target- and performance-based incentive programme (LTIP 2019) for senior executives and other key individuals in the Coor Group in May. LTIP 2019 has the same structure and framework as the incentive programme launched in the preceding year, LTIP 2018.

To qualify for the programme, participants will be required to own Coor shares that are allocated to the programme. Each participant will have the right to allocate a specified number of shares. For each invested share, participants will then be entitled to an allocation of target- and performance-based subscription rights at the end of the vesting period. The allocation of subscription rights depends on the extent to which the defined targets and performance conditions have been met during the performance period 1 January 2019–31 December 2021. The employee is also required to retain his or her investment shares and remain an employee of Coor at the end of the vesting period. The vesting period will end in connection with the publication of Coor's interim report for the first quarter of 2022.

In total, the programme comprised a maximum of 86,500 investment shares with a maximum allocation of 391,500 performance-based subscription rights. The take-up of the programme was around 69 per cent, which meant that a total of 281,338 subscription rights were allocated on the issue date, comprising 59,647 subscription rights of series A, 162,044 of series B and 59,647 of series C.

To ensure delivery of shares under the programme, the Annual General Meeting resolved to authorise the Board of Directors to acquire own shares.

The performance-based subscription rights are divided into three series:

Series A – customer satisfaction index: The allocation of subscription rights of series A is contingent on the improvement in Coor's customer satisfaction index in relation to the defined targets.

Series B – earnings performance: The allocation of subscription rights of series B is contingent on the improvement in Coor's earnings (adjusted EBITA) in relation to the adopted business plan.

Series C – relative total return performance: The allocation of subscription rights of series C is contingent on the total return performance of Coor's shares in relation to a weighted average in a group of other companies (the benchmark group).

Purpose of the selected key performance indicators

To give its investors and other stakeholders clearer information about the Group's operations and its underlying success factors, Coor has chosen to provide information about a number of key performance indicators. The purpose of these indicators is explained below. See page 26 for definitions of terms and the calculation of key performance indicators.

Growth

The Group deems that organic growth best reflects the underlying growth of the business, as this measure excludes the effect of acquisitions and fluctuations in exchange rates.

Earnings and profitability

To reflect the performance and profitability of the underlying business more accurately, the Group has defined key performance indicators in which earnings have been adjusted for items affecting comparability and for amortisation and impairment of goodwill, customer contracts and trademarks. The Group considers that adjusted EBITA is the measure of operating profit which most clearly reflects the underlying profitability. It is also based on this measure of earnings that the Group's segments are followed up and evaluated internally.

The adjusted net profit measure of earnings excludes the non-cash items amortisation and impairment of goodwill, customer contracts and trademarks from consolidated net profit and is used as a basis for deciding on dividends to the shareholders.

Cash flow and working capital

The Group continuously monitors operating cash flow, which includes the operating profit (excluding non-cash items), net investments and changes in working capital and payments linked to leasing agreements (even if the agreements according to IFRS 16 are reported in the balance sheet). The Group has chosen to exclude cash flow related to financial transactions and income taxes from this measure in order to provide a clearer picture of the cash flow generated by the operations.

The Group's objective is to maintain a cash conversion ratio of at least 90 per cent on a rolling 12-month basis. To ensure that the measure provides a true and fair picture over time, the Group calculates cash conversion using measures of operating profit and operating cash flow which exclude items affecting comparability.

To achieve the defined target for cash conversion, it is important to minimise working capital and maintain a negative working capital. The Group therefore continuously monitors the size of working capital relative to net sales.

Net debt and leverage

To ensure that the Group has an appropriate funding structure at all times and is able to fulfil its financial obligations under its loan agreement, it is relevant to analyse net debt and leverage (defined as net debt divided by adjusted EBITDA). The Group's objective is to maintain a leverage of less than 3.0 times.

Reconciliation of key performance indicators

The following table shows a reconciliation between the calculated key performance indicators and the income statement and balance sheet.

| RECONCILIATION OF ADJUSTED KEY PERFORMANCE INDICATORS | | | | | | |
|--|------------|------------|------------|------------|------------|------------|
| (SEK m) | Jul-Sep | | Jan-Sep | | Rolling | Full year |
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Operating profit (EBIT) | 70 | 37 | 224 | 164 | 279 | 219 |
| Amortisation and impairment of customer contracts and trademarks | 46 | 46 | 137 | 130 | 183 | 176 |
| EBITA | 116 | 83 | 362 | 293 | 463 | 394 |
| Items affecting comparability (Note 3) | 11 | 19 | 36 | 61 | 70 | 95 |
| Adjusted EBITA | 127 | 102 | 398 | 355 | 533 | 490 |
| Depreciation | 52 | 18 | 146 | 50 | 164 | 68 |
| Adjusted EBITDA | 179 | 119 | 543 | 404 | 697 | 558 |
| Pro forma effects (Note 4) | 0 | 30 | 0 | 89 | 30 | 119 |
| Adjusted EBITDA, pro forma | 179 | 149 | 543 | 494 | 727 | 677 |
| Income for the period | 40 | 22 | 127 | 62 | 170 | 104 |
| Amortisation and impairment of customer contracts and trademarks | 46 | 46 | 137 | 130 | 183 | 176 |
| Adjusted net profit | 86 | 69 | 265 | 191 | 353 | 280 |

| SPECIFICATION OF NET WORKING CAPITAL | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| (SEK m) | Jul-Sep | | Jan-Sep | | Rolling | Full year |
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Accounts receivable | 1,201 | 1,324 | 1,201 | 1,324 | 1,201 | 1,343 |
| Other current assets, non-interest-bearing | 483 | 403 | 483 | 403 | 483 | 488 |
| Accounts payable | -798 | -851 | -798 | -851 | -798 | -1,023 |
| Other current liabilities, non-interest-bearing | -1,459 | -1,329 | -1,459 | -1,329 | -1,459 | -1,434 |
| Adjustment for accrued financial expenses | 0 | 0 | 0 | 0 | 0 | 0 |
| Net working capital | -573 | -454 | -573 | -454 | -573 | -626 |

| SPECIFICATION OF NET DEBT | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|
| (SEK m) | Jul-Sep | | Jan-Sep | | Rolling | Full year |
| | 2019 | 2018 | 2019 | 2018 | 12 mth. | 2018 |
| Borrowings | 2,233 | 1,843 | 2,233 | 1,843 | 2,233 | 1,744 |
| Provisions for pensions | 20 | 19 | 20 | 19 | 20 | 20 |
| Interest-bearing current liabilities | 101 | 3 | 101 | 3 | 101 | 4 |
| Cash and cash equivalents | -483 | -335 | -483 | -335 | -483 | -435 |
| Other financial non-current assets, interest-bearing | -15 | -13 | -15 | -13 | -15 | -14 |
| Other current assets, interest-bearing | -1 | -1 | -1 | -1 | -1 | -1 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 |
| Net debt | 1,855 | 1,516 | 1,855 | 1,516 | 1,855 | 1,318 |
| Pro forma effects (Note 4) | 0 | 355 | 0 | 355 | 0 | 343 |
| Net debt, pro forma | 1,855 | 1,871 | 1,855 | 1,871 | 1,855 | 1,661 |

For a reconciliation of operating cash flow and cash conversion, see page 14.

Definitions

Cost of services sold Costs which are directly related to the performance of the invoiced services, depreciation of property, plant and equipment, and amortisation of goodwill, customer contracts and trademarks.

Items affecting comparability Items affecting comparability mainly comprise costs for integration of contracts and acquisitions as well as more extensive restructuring programmes. Items affecting comparability are included either in cost of services sold or selling and administrative expenses.

EBITA Operating profit before amortisation of goodwill, customer contracts and trademarks.

Adjusted EBITA Operating profit before amortisation of goodwill, customer contracts and trademarks, excluding items affecting comparability.

Adjusted EBITDA Operating profit before depreciation of all property, plant and equipment and amortisation of all intangible assets, excluding items affecting comparability.

Adjusted net profit Profit after tax excluding amortisation of goodwill, customer contracts and trademarks.

Operating cash flow Cash flow from operating activities excluding interest paid/received and income tax paid but including net investments in property, plant and equipment and intangible assets as well as payments connected with all leases.

Working capital Non-interest-bearing current assets less non-interest-bearing current liabilities at the balance sheet date.

Net investments Investments in property, plant and equipment and intangible assets less consideration received on sale of property, plant and equipment and intangible assets.

Calculation of key performance indicators

Net sales growth Change in net sales for the period as a percentage of net sales for the same period in the previous year.

Organic growth Change in net sales for the period as a percentage of net sales for the same period in the previous year excluding acquisitions and foreign exchange effects.

Acquired growth Net sales for the period attributable to acquired businesses, excluding foreign exchange effects, as a percentage of net sales for the same period in the previous year.

EBITA margin EBITA as a percentage of net sales.

Adjusted EBITA margin Adjusted EBITA as a percentage of net sales.

Adjusted EBITDA margin Adjusted EBITDA as a percentage of net sales.

Working capital/net sales Working capital at the balance sheet date as a percentage of net sales (rolling 12 months).

Net debt Non-current and current interest-bearing assets less non-current and current interest-bearing liabilities at the balance sheet date.

Earnings per share Profit for the period attributable to shareholders of the parent company divided by average number of ordinary shares outstanding.

Equity per share Equity at the end of the period attributable to shareholders of the parent company divided by the number of shares outstanding at the end of the period.

Equity/assets ratio Consolidated equity and reserves attributable to shareholders of the Parent Company at the balance sheet date as a percentage of total assets at the balance sheet date.

Cash conversion Adjusted EBITDA less net investments and adjusted for changes in working capital as a percentage of adjusted EBITDA.

Leverage Net interest-bearing debt at the balance sheet date divided by adjusted EBITDA (rolling 12 months). As a result of the transition to IFRS 16, pro forma figures pertaining to adjusted EBITDA for the rolling 12-month period were applied for the third quarter of 2019, see Note 4.